### TAKE FIVE BRAND GUIDELINES



# **TO STOP FRAUD**<sup>™</sup>

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## Take Five logo

The primary Take Five logo exists in both stacked and horizontal formats.

**Stacked version** 



**Horizontal version** 



We have a number of logo types — a stacked version, a horizontal version and a roundel version.

This allows the logo to be flexible and work across a range of different applications.

The stacked and horizontal version of the logo should only ever be reproduced on a yellow background.

The roundel version should only be used for Take Five endorsement materials.

#### **Descriptor lock-up**

The descriptor text should always be set consistently. Please always use the artwork files provided and never recreate the text in different fonts.

#### Anatomy of the Take Five logo



Black and white versions





**Roundel version** 



# Take Five variations

#### **Strapline versions**

We also have versions of the Take Five logo that are accompanied by our strapline *Stop, Challenge, Protect.* 

Stacked and horizontal versions are available in a number of different colourways.

The yellow box versions should never be reproduced on a yellow background.

The white box versions should only ever be reproduced on a yellow background.

Please always use the artwork files provided and never recreate the text in different fonts.

#### Stacked black box version



Stacked yellow box version



Stacked white box version



Stacked black and white version



#### Horizontal black box version



Horizontal yellow box version



Horizontal white box version



Horizontal black and white version



TO STOP FRAUD

#### Stacked version

#### Logo size requirements



#### **Horizontal version**

#### Logo size requirements



#### Strapline stacked version

#### Logo size requirements



#### Strapline horizontal version

#### Logo size requirements



## Take Five logo clear space & minimum size

#### **Required logo clear space**

The logo must always be surrounded by an area that is entirely free of any other typography or graphic device. This clear space is defined by the size of the V from the word 'FIVE'.

#### Minimum size

Please do not reproduce the logo smaller than the sizes indicated.

#### Logo placement

Where possible, our logo should be positioned in the bottom right hand corner of any communication materials produced. However, due to the number of different formats and platforms that the logo will appear on, it may also be positioned elsewhere. The exclusion zone should always be considered.

The logo can also be used at a large scale, centred - on a poster or leaflet cover.



## Logo considerations

Below are some examples of incorrect usage of the stacked and horizontal logos.



Do not use the logo on a gradient background



Do not change the location of the symbol and the descriptor



Do not use the logo without the descriptor



Do not recreate the logo in another font



Do not alter the proportions of the elements of the logo

## Colour palette and typography

#### **Colour** palette

Yellow is our primary visual signature. It helps create standout and a sense of authority in everything we do. It should always be the prominent colour across communications.

Secondary colours consist of black and greys. Black is used for type and keylines.

PANTONE® is a registered trademark of Pantone, Inc. The colours shown in this manual are not intended to match the PANTONE colour standards.

#### Typeface

Our principle typefaces are Gotham Condensed and Gotham. They should be used on all Take Five applications. We also use the standard Microsoft font Arial Narrow in-house as a 'system typeface'. It should be used within electronic media such as Microsoft Word, PowerPoint, and as 'live' text on websites and emails. CO M10 Y100 KO R255 G221 BO #ffdd00 Pantone 109c

#### Black

C0 M0 Y0 K100 R0 G0 B0 # 000000 Pantone process black (type should be reproduced in 100% black)

White

C5 M3 Y5 K11	C16 M11 Y11 K27
R208 G208 B206	R167 G168 B170
#e1e2e0	#a7a8aa
Pantone Cool Gray 2c	Pantone Cool Gray 6c

#### Take Five copy typefacess



#### Take Five copy typefacess

**Gotham Bold** Gotham Book Gotham Light *Gotham Light Italic* 

On screen headline typeface



On screen headline typeface

**Arial Bold** Arial Regular

## Using our typeface

When setting headline text please observe the following guidelines.

#### Headlines using the 'highlight device'

The 'highlight device' gives the campaign a distinct look and feel. It can be used in different colour combinations of our brand colours — yellow, black and white. Different colour combinations can be used within the same headline to create pace and emphasis (see example to the right and on page 17).

#### Headings, subheadings and body copy

The headings and body copy leading should always be 2 points more than the type size, i.e. where the type size is 10pt the leading should be 12pt. Headings and body copy text should always be left aligned.



Using the highlight device

## ALWAYS TRUST YOUR INSTINCTS NOT THE CALLER NOT THE TEXTER NOT THE EMAILER

If you don't think they are who they say they are, always take time to stop and think.





Example of heading, sub heading & body copy

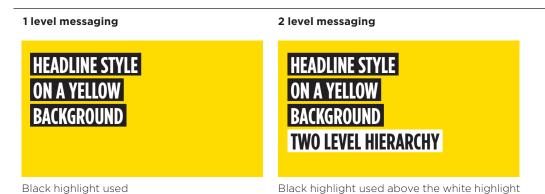
# Our headline style

Here are some examples of how to use the headline 'highlight device'.

Please observe these design rules:

- There should always be an element of yellow on the page, either a background solid yellow or yellow highlight device.
- Two level messaging should use different colour combinations of white, black and yellow.
- Text should never be white out of a yellow highlight bar.
- Headline type should never extend into the logo area of a design application

#### Yellow background



#### Black background



Yellow highlight used

Yellow highlight used above the white highlight

## Tone of voice

### Who we are

#### Informative:

The campaign aims to empower and educate consumers and businesses about why taking time to think before they act can help prevent financial fraud. Led by UK Finance and backed by the banking industry, it's a source of facts, impartial advice and support.

#### Authoritative:

Take Five to Stop Fraud represents the UK payments industry (including banks, credit, debit and charge card issuers, and card payment acquirers), which means our campaign is a trusted source of expert advice.

#### **Positive:**

While financial fraud is a significant problem for us all, we always aim to sound positive in the fight against it. Take Five is not about alarming or scaring people about financial fraud in the UK. It's about encouraging people to realise that a taking a moment can help towards preventing fraud.

### How we talk

We sound: clear

We appreciate the subject of financial fraud can be unfamiliar to the average person. So Take Five is plain-speaking; it explains facts clearly and makes information as digestible as possible.

Best in class example:

Criminals are experts at impersonating people, organisations and the police. They spend hours researching you for their scams, hoping you'll let your guard down for just a moment.

#### We do not sound: complicated

Take Five does not overload people with unnecessary information or use jargon that will confuse people. It simply conveys the facts in a straightforward way so anyone can understand them.

#### NOT:

Financial fraud consists of vishing, phishing and smishing, and the details the fraudster gains are then often used in card-non-present (CNP) fraud. E-commerce fraud alone stood for 59% of all total remote purchase fraud.

#### We sound: personal

While Take Five is a figure of authority, we are also a campaign engaging directly with the nation. We want to show we are 'on their side' and we are all in this together.

Best in class example:

We know it's easy to lose sight of the facts in the heat of the moment, but we also know that by taking a moment to stop and think, it's easy to see straight again.

#### We do not sound: patronising

Take Five does not impart information in a way that makes the reader feel ignorant or foolish. We do not make them feel that being a victim of financial fraud is their fault.

#### NOT:

If you let yourself be panicked on a call, then you let yourself become a victim of fraud.

#### We sound: reassuring

Take Five aims to remind the nation that when we stop and think, we know how to beat financial fraud.

Best in class example:

In the past two years, over £800 million was lost to unauthorised financial fraud and more than £300 million to authorised push payment scams, but if we all take time to stop and think, we can take this figure down.

#### We do not sound: sensational

Take Five does not scaremonger or alarm the nation, making them fear financial fraud.

#### NOT:

Fraudsters stole £1.2 million in authorised and unauthorised financial fraudfrom us last year, and they'll keep taking it unless we take time to stop and think.

#### In summary, Take Five is:

- Informative
- Authoritative
- Positive
- Clear, not complex
- Personal, not patronising
- Reassuring, not sensational

### Key messages

#### Introductory text – when not using Stop, Challenge, Protect

Criminals want your money and they are experts at getting it.

They will go to great lengths to impersonate people, organisations and the police, using calls, emails, texts and social media to manipulate you. Even the savviest person can be tricked into revealing security details or sending them money.

Take a moment to stop and think: it could protect you and your money.

## Shortened introductory text + primary messaging

Criminals are experts at impersonating people, organisations and the police. They spend hours researching you for their scams, hoping you'll let your guard down for just a moment.

**Stop:** Taking a moment to stop and think before parting with your money or information could keep you safe.

**Challenge:** Could it be fake? It's ok to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.

**Protect:** Contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud.

Poster templates are available to download from the Take Five website.

We have created templates for portrait printed posters.

All files are available in the following formats:

- A4 portrait
- A3 portrait

All files are available as:

- Print ready PDFs
- InDesign artwork files
- Templates for co-branding



A size - Posters / Ads



A size - Partnership Posters / Ads

#### Grid

- 12 column grid landscape
- 8 column grid portrait
- 15mm margins
- 5mm gutter



**Digital screen poster** 

Logo area. Headline 'highlight device' should not extend into this space.

## ALWAYS TRUST YOUR INSTINCTS NOT THE CALLER NOT THE TEXTER NOT THE EMAILER

If you don't think they are who they say they are, always take time to stop and think. takefive-stopfraud.org.uk



**Printed A4 poster** 

Logo area.

Headline 'highlight device' should not extend into this space.



A size - Posters / Ads

A size - Partnership Posters / Ads

A size - Posters / Ads

A size - Partnership Posters / Ads



A size - Posters / Ads

A size - Partnership Posters / Ads

A size - Posters / Ads

A size - Partnership Posters / Ads



A size - Posters / Ads

- A size Partnership Posters / Ads
- A size Posters / Ads

A size - Partnership Posters / Ads

## **Applications -**Leaflets

Leaflet templates are available to download from the Take Five website.

We have created templates for consumers.

• A5 portrait

All files are available as:

- Print ready PDFs
- InDesign artwork files
- Templates for co-branding





Criminals are experts at impersonating people, organisations and the police. They spend hours researching you for their scams, hoping you'll let your guard down for just a moment. Stop: Taking a moment to stop and think before

to rush or panic you.

Action Fraud.

Your logo here

A5 double sided





A5 double sided Partnership

## **Applications -**Leaflets

If you wish to update copy within our artwork, please follow the grid guidelines shown here.

#### Grid

- 8 column grid
- 10mm margins
- 4mm gutter

Headline text: \_\_\_\_\_ 60pt on 62pt leading Gotham Condensed, Bold



Intro text: \_\_\_\_\_\_ 12pt on 14pt leading, Gotham Bold

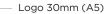
10mm margins



<text><text><text><text><text><text><text><text><text><text><text><text><text>

0

0



Body copy text: 9pt on 11pt leading, Gotham Bold Boiler plate text: 6pt on 8pt leading, Gotham Book

## **Applications -Pull up banners**

Pull up banner templates are available to download from the Take Five website.

We have created three versions, as shown here, at a standard pull up banner size.

All files are available as:

- Print ready PDFs
- InDesign artwork files





#### STOP

Taking a moment to stop and think before parting with your money or information could keep you safe.

#### **CHALLENGE**

Could it be fake? It's ok to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.

### PROTECT

Contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud.





## Applications -Z card

Z card templates are available to download from the Take Five website.

All files are available as:

- Print ready PDFs
- InDesign artwork files

Criminals are experts at impersonating people, organisations and the police.

They spend hours researching you for their scams, hoping you'll let your guard down for just a moment.

takefive-stopfraud.org.uk







**STOP** Taking a moment to stop and think before parting with your money or information could keep you safe. **CHALLENGE** 

Could it be fake? It's ok to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.



Contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud.



## Applications -ATM banners

Below are example ATM banners:



## **Applications -Partnership ATM banners**

Below are example partnership ATM banners:



## **Applications -Partnership in-branch Video**

Below shows an example partnership in-branch video:



## Applications -Web banners

Below are examples of animated web banners. All files are available as GIFs.



Leaderboard



MPU



take five-stop fraud.org.uk

### TAKE A MOMENT TO STOP AND THINK

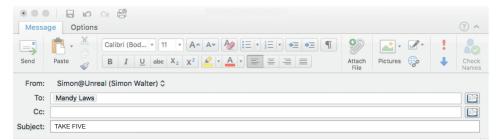
It could protect you and your money.



Skyscraper

## **Email signatures**

Below shows an example for an email signature using the Take Five logo. Other logos and banners can be used.



#### Dear Fred.

There are many variations of passages of Lorem Ipsum available, but the majority have suffered alteration in some form, by injected humour, or randomised words which don't look even slightly believable. If you are going to use a passage of Lorem Ipsum, you need to be sure there isn't anything embarrassing hidden in the middle of text. All the Lorem Ipsum generators on the Internet tend to repeat predefined chunks as necessary, making this the first true generator on the Internet. It uses a dictionary of over 200 Latin words, combined with a handful of model sentence structures, to generate Lorem Ipsum which looks reasonable. The generated Lorem Ipsum is therefore always free from repetition, injected humour, or non-characteristic words etc.

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Take Five is a national campaign led by UK Finance which offers straight-forward and impartial advice to help everyone protect themselves from preventable financial fraud. www.takefive-stopfraud.org.uk

UK

Privileged/Confidential information may be contained in this email and is intended only for the use of the addressee. If you are not the addressee, you may not copy, forward, disclose or otherwise use the information. If you receive this email any missike, please notify the surface immediately and detelt. If you or points expressed in this message and/or attachments are to hose of the addressee. If you are not the addressee, you may not copy, forward, disclose or otherwise use the information. If you receive this emails any missike, please notify the surface and/or attachments are to hose of the addressee. If you are not the addressee is this message and/or attachments are to hose of a addressee. The present those of NewTA Limited (trading as UK Finance) does not accept responsibility for changes made to this message after it was sent, as internet communications are not secure. Replies to this email may be monitored by the NewTA Limited (trading as UK Finance) to operational or bainess reasons. Noting in this email and attachments are baleweld to be free of any visit is the responsibility of the recipient to ensure that they are visus free. No responsibility is accepted by the NewTA Limited (trading as UK Finance) for any loss of damge arising in any weightment of the theory. If the recipient on the ensure that they are visus free. No responsibility is accepted by the NewTA Limited (trading as UK Finance) for any loss of damge arising in any weightment of the total theory. If the recipient on the ensure that they are visus free. No responsibility is accepted by the NewTA Limited (trading as UK Finance) for advice the ensure that they are visus free. No responsibility is accepted by the NewTA Limited (trading as UK Finance) for advice total term of the total and attachment term of any contract the ensure the they are visus free. No responsibility of the recipient to ensure that they are visus free. No responsibility is accepted by the NewTA Limited (trading as UK Finance) for advice and term ensure the theory. T

## Merchandising

We want to encourage the application of Take Five across a wide range of materials. These are just a few examples of how you can help bring the campaign to life.

Visualisations showing how to apply the Take Five logo on a number of different promotional items are available to download from the Take Five website.

Appropriate Take Five logo files have been provided for each promotional item.



# Thank you

## **Further information**

These campaign guidelines and assets can be downloaded from:

https://takefive-stopfraud.org.uk



# **TO STOP FRAUD**<sup>TM</sup>